



## Provider Zoom Meeting Agenda

Date(s): Tuesday, 4/13/2021 (Occurs the second Tuesday of every 3 month(s) from 2:00 PM to 3:00 PM)

Time: 2-3:00pm

Location: Russ Graves is inviting you to a scheduled Zoom meeting.  
Topic: Provider Meeting

Join Zoom Meeting

<https://us02web.zoom.us/j/6179436372>

Meeting ID: 617 943 6372

One tap mobile

+13017158592,,6179436372# US (Washington DC)

+13126266799,,6179436372# US (Chicago)

Dial by your location

+1 301 715 8592 US (Washington DC)

+1 312 626 6799 US (Chicago)

+1 646 876 9923 US (New York)

+1 253 215 8782 US (Tacoma)

+1 346 248 7799 US (Houston)

+1 408 638 0968 US (San Jose)

+1 669 900 6833 US (San Jose)

Meeting ID: 617 943 6372

Find your local number: <https://us02web.zoom.us/u/keFyakkbPP>

Presenter(s): Angie Shepard, R2AAA Elder Abuse Victims Specialist  
Program Manager

Russ Graves, CHC, Compliance/Contracts Officer



Attachments: Home and Community Based Service Providers; Additional Conditions and Qualifications  
AAA On-Line Workshops March – June 2021.pdf  
AUD Form\_091120.pdf

## **Agenda Items**

- I. Safe Haven Program/Elder Abuse Presentation - Angie Shepard
- II. Premium Pay - Russ Graves
- III. Provider Hospitalization Rate Reduction Training – Russ Graves
- IV. Medicaid Fraud Case Discussion and Reporting – Russ Graves
- V. AAA On-Line Workshops March – June 2021 – Russ Graves
- VI. HIPAA Authorization to Use or Disclose Forms – Russ Graves

# Home and Community Based Service Providers

## Additional Conditions and Qualifications

Service providers of home and community based services will abide by the following additional conditions and qualifications:

R2AAA staff members, participants, and service providers are required to report potential Medicaid fraud, waste, and abuse cases. Reports may be submitted anonymously or by leaving a name and contact information through one of the following options:

- The R2AAA Compliance Hotline (517-592-1659)
- The R2AAA Hotline Mailbox ([Compliance.Hotline@r2aaa.net](mailto:Compliance.Hotline@r2aaa.net))
- The Michigan Department of Health and Human Services, Office of Inspector General (MDHHS OIG) by calling 855-MI-FRAUD (643-7283) or sending a memo or letter to:  
MDHHS Office of Inspector General  
P.O. Box 30062  
Lansing, MI 48909
- Reports of suspicions of fraud can also be made online at [www.michigan.gov/fraud](http://www.michigan.gov/fraud)

When submitting Medicaid fraud, waste and abuse complaints, complainants should leave as much detail as possible including details around the type of suspected fraud, waste, and abuse that occurred, dates of occurrence, the names of the individuals or organizations involved in the submission of fraudulent claims, and their contact information if known. Complainants are not required to leave their names and contact information unless they want to be considered for Qui Tam Relator (whistleblower) claim settlements.





## **DIABETES PATH: A 6-week on-line workshop using Zoom**

An Interactive workshop that helps individuals with pre-diabetes or Type 1 or Type 2 Diabetes improve how they manage their situation to cope and feel better. Topics include: monitoring and balancing blood sugar, creating meal plans, decreasing stress, dealing with difficult emotions, and preventing complications. Sessions meet 2.5 hours once a week for 6 weeks on-line using Zoom. Participants will need a webcam and a microphone to participate.

**Friday Morning Series**      **March 12 – April 16, 2021**      **10:00 am – 12:30 pm via GoToMeeting**  
**TO REGISTER, CALL (833)262-2200 or email [wellnessprograms@aaa1b.org](mailto:wellnessprograms@aaa1b.org)**

**Wednesday Afternoons**      **April 14 – May 19, 2021**      **1:30 pm - 4:00 pm**  
**TO REGISTER: CALL Tri-County Office on Aging at (517)887-1465 or email [histedc@tcoa.org](mailto:histedc@tcoa.org)**

**Wednesday afternoons**      **June 16 – July 28, 2021**      **1:30 pm – 4:00 pm via GoToMeeting**  
**TO REGISTER, CALL (833)262-2200 or email [wellnessprograms@aaa1b.org](mailto:wellnessprograms@aaa1b.org)**

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## **PATH (Personal Action Toward Health): 6-week on-line workshop using Zoom**

An Interactive workshop that helps individuals with any kind of chronic condition improve how they manage their situation to cope and feel better. Topics include: healthy eating, being active, managing difficult emotions, managing pain and fatigue, getting better sleep, and preventing falls. Sessions meet 2.5 hours once a week for 6 weeks on-line using Zoom. Participants will need a webcam and a microphone to participate.

Send inquiries to [livingwellprograms@r2aaa.net](mailto:livingwellprograms@r2aaa.net)

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## **Workplace PATH: A 6-week on-line workshop using Zoom**

An Interactive workshop for employees with any kind of chronic condition to improve how they manage their work/life balance to cope regain a sense of control over their life and health. Topics include: ways to reduce pain, fatigue, stress, and anxiety plus time management tips to maximize energy and balance demands at work, at home, and with their own health. Sessions meet 1 hour twice a week for 6 weeks on-line using Zoom. Participants will need a webcam and a microphone to participate.

Send inquiries about costs and arrangements to [livingwellprograms@r2aaa.net](mailto:livingwellprograms@r2aaa.net)

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# Aging Mastery Program®

*National Council on Aging*

10-Session Webinar Series aims to help baby boomers and older adults take key steps to improve their well-being, add stability to their lives, and strengthen their ties to communities. Expert speakers present on topics including exercise, fall prevention, sleep, financial fitness, advance care planning, healthy eating, medication management, healthy relationships, and community engagement. Sessions meet twice a week for 3 hours on Zoom.

**Thursdays Mid-Day**                      **March 4 – May 6, 2021**                      **11:00 am – 12:30 pm via GoToMeeting**  
**TO REGISTER, CALL (833)262-2200 or email [wellnessprograms@aaa1b.org](mailto:wellnessprograms@aaa1b.org)**

**Tuesday & Thursday Afternoons; double sessions**    **April 13 – April 27, 2021**                      **2:00 pm – 5:00 pm**  
**TO REGISTER, CLICK HERE or call 517-592-1974 or email [livingwellprograms@r2aaa.net](mailto:livingwellprograms@r2aaa.net)**

**Monday Afternoons**                      **June 7 – August 16, 2021**                      **2:00 pm – 3:30 pm via GoToMeeting**  
**TO REGISTER, CALL (833)262-2200 or email [wellnessprograms@aaa1b.org](mailto:wellnessprograms@aaa1b.org)**

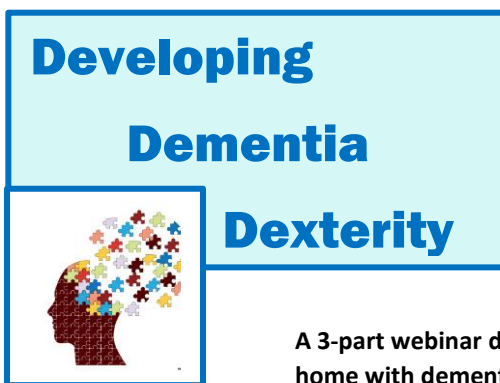


CREATING CONFIDENT CAREGIVERS.®

## Creating Confident Caregivers: A 6-week on-line workshop using Zoom

An interactive workshop designed to help improve confidence for people taking care of someone at home with dementia or Alzheimer's. This program helps caregivers create a positive caregiving environment, learn how to manage or redirect challenging behavior, and provide meaningful daily activities while also supporting good self-care. Sessions meet once a week for 2 hours via Zoom.

**Tuesday Afternoons**                      **June 22 – July 27, 2021**                      **3:00 pm – 5:00 pm**  
**TO REGISTER, CLICK HERE or call 989-358-4616 or email [mainvilleb@nemsca.org](mailto:mainvilleb@nemsca.org)**



## Developing Dementia Dexterity: a 3-session webinar using Zoom

A 3-part webinar designed to help improve skills and confidence for people taking care of someone at home with dementia or Alzheimer's. This program helps caregivers understand the effects of dementia on the brain, learn how to communicate and create a positive caregiving environment, understand how to manage or redirect challenging behavior, and provide meaningful daily activities. Sessions meet once a week for 1.5 hours via Zoom.

**Wednesday Afternoons**      **March 3 - March 17, 2021**      **3:00 - 4:30 pm**  
**[TO REGISTER, CLICK HERE](#)** or call (517)592-1974 or email [livingwellprograms@r2aaa.net](mailto:livingwellprograms@r2aaa.net)

**Tuesday Afternoons**      **March 23, 30, and April 6, 2021**      **2:00 - 3:30 pm**  
**[TO REGISTER, CALL](#)** (269)982-7748 or email [amynichols@areaagencyonaging.org](mailto:amynichols@areaagencyonaging.org)



## A MATTER OF BALANCE

MANAGING CONCERNS ABOUT FALLS

An Interactive workshop where people who have concerns about falling learn to view falls and fear of falling as controllable. They set goals for increasing their activity levels and make changes to reduce their risk of falls. Participants learn and practice exercises to help with their balance. Sessions meet twice a week for 2 hours each via Zoom. Participants will need a webcam and a microphone to participate.

**Monday & Wednesday Afternoons**      **March 1 – March 24, 2021**      **1:00 pm – 3:00 pm**  
**[TO REGISTER, CLICK HERE](#)** or call 989-358-4616 or email [mainvilleb@nemsca.org](mailto:mainvilleb@nemsca.org)

**Tuesday & Thursday Mornings**      **March 2 – March 25 (+ pre-session on 2/25), 2021**      **10:00 am-12:00 pm**  
**[TO REGISTER, CLICK HERE](#)** or call (517)592-1974 or email: [livingwellprograms@r2aaa.net](mailto:livingwellprograms@r2aaa.net)

**Wednesday Afternoons**      **April 14 – June 9, 2021**      **2:00 pm – 4:00 pm via GoToMeeting**  
**[TO REGISTER, CALL](#)** (833)262-2200 or email [wellnessprograms@aaa1b.org](mailto:wellnessprograms@aaa1b.org)

**Tuesday Afternoons**      **May 11 – July 6, 2021**      **1:00 pm – 3:00 pm via GoToMeeting**  
**[TO REGISTER, CALL](#)** (833)262-2200 or email [wellnessprograms@aaa1b.org](mailto:wellnessprograms@aaa1b.org)

**Monday & Wednesday Mornings**      **July 19 – August 11 (+ pre-session on 7/14/2021)**      **10:00 am-12:00 pm**  
**[TO REGISTER, CLICK HERE](#)** or call (517)592-1974 or email: [livingwellprograms@r2aaa.net](mailto:livingwellprograms@r2aaa.net)



## **POWERFUL TOOLS for CAREGIVERS: A 6-week on-line workshop using Zoom**

Whether you are helping a parent, spouse, friend, or someone who lives at home or in a nursing home, this workshop will focus on self-care for you. This program teaches caregivers how to reduce stress, relax, make tough decisions, reduce guilt, anger, and depression, and communicate effectively with family, providers, and care staff. Sessions meet once a week for 2 hours via Zoom. Participants will need a webcam and a microphone to participate.

**Monday Afternoons**      **March 1 – April 5, 2021**      **2:00 – 3:30 pm via GoToMeeting**





Region 2 Area Agency on Aging
102 N. Main St. PO Box 189
Brooklyn, MI 49230
Phone: 517-592-1974
Fax: 517-592-1975

Authorization to Use or Disclose Protected Health Information

Name of Participant/Authorized Representative

Participant DOB

I hereby authorize Region 2 Area Agency on Aging (R2AAA) to release to, and/or obtain information about me from:

Name of Individual/Entity

Address, Email, Fax Number

Purpose of Use or Disclosure

This PHI may include assessments, diagnosis, medication orders, progress notes, lab results, medical procedures, and treatment/discharge plans related to inpatient or outpatient care.

By checking this box and initialing below, I approve of the release of any sensitive diagnoses data such as HIV, AIDS, substance abuse, or communicable diseases that may be applicable to coordinating my care.

Recipient Initials:

By checking this box and initialing below, I approve of the release of any mental health records that may be applicable to coordinating my care.

Recipient Initials:

By checking this box and initialing below, I am allowing my health information to be shared through unencrypted (not secure) email or phone texts that may be intercepted and read by other people. This may increase the risk that my health information may be viewed or used by others for purposes that I did not approve. I understand there are safer options for sending and receiving my health information such as mail, fax, or encrypted (secure) email. I accept the risk of sharing my health information through regular email or phone texts.

Recipient Initials:

For any information that I do not want accessed or shared, please list here:

(If none, leave blank)



**Region 2 Area Agency on Aging**

102 N. Main St. PO Box 189

Brooklyn, MI 49230

Phone: 517-592-1974

Fax: 517-592-1975

I understand that if I choose not to sign this authorization form, R2AAA may not be able to provide services to me because the records being requested are necessary for eligibility of benefits, enrollment for services, treatment, and billing purposes.

I further understand that I have the right to refuse to release information about me to specific individuals, agencies, and doctors.

I am aware that all information provided will be held private and confidential and that I may have access to the information about me by giving notice to my Supports Coordinator. Any information you authorize us to share in this written consent form with another individual or organization might also be shared by that individual or organization, and may no longer be protected.

I understand that I may revoke my Authorization to Use or Disclose Protected Health Information in writing and I understand there are exceptions to the right to revoke my authorization according to the Notice of Privacy Practices provided to me. I may also request a copy of the signed Authorization to Use or Disclose Protected Health Information form.

This authorization will be in effect until \_\_\_\_\_  
*Date (no more than 1 year from signature)*

Signature \_\_\_\_\_  
Participant /Authorized Representative

Signature \_\_\_\_\_  
Supports Coordinator

\_\_\_\_\_  
Last 4 Digits of Participant's SS#

\_\_\_\_\_  
Date of Signatures